



Sensational Speakers®

Presents...

Marie Carter Pollack

“The Attitude Adjuster”



Some of Marie's Most Requested Programs Include:

“The Attitude Adjuster”

- ▶ Professional Speaker
- ▶ Author
- ▶ Trainer
- ▶ Member: National Speakers Association
- ▶ Public Speaking Instructor

▶ **YOU Make The Difference**

In an organization, one person can make the difference. Are you that person?

▶ **Navigating Change From The Driver's Seat**

Take control – Don't let change push you into the back seat.

▶ **STAR Customer Service!**

Don't Just Serve your Customers – Satisfy Them! Some down-to-earth, practical, easy-to-learn ways to kick your customer service up a notch.

▶ **Mind Your Own Business!**

Who's minding your business? Are you really in charge of your business? Do you let things happen or do you make things happen?

▶ **Leading From The Inside Out**

Reach inside for the skills you need to become a more effective leader.

▶ **Hats Off To You**

Recognition teamed with motivation is just what your staff needs to move ahead.

▶ **Accountability / Responsibility**

In your company or organization, who is *accountable*? Who is *responsible*?

▶ **Life Is A Journey – Enjoy the Ride**

Life is a journey – make sure you enjoy the ride.

Marie Pollack is the “Attitude Adjuster.” She has over 25 years experience motivating, inspiring, encouraging and entertaining companies and organizations. Let **Marie** energize, excite, educate and entertain your library staff. In today's complex world your employees are your most valuable asset. **Marie** listens to your needs and then customizes her presentation to meet those needs. Let **Marie** deliver your message!

What Libraries Are Saying About Marie

- ☆ “Wow! What a great day! Your enthusiasm, sincerity, and entertaining style made the day a success.”
– *Medina District Library*
- ☆ “We particularly appreciated the effort you made to become familiar with our library and customize your program especially for us.” – *Westerville Public Library*
- ☆ “Thank you for your presentation ‘YOU Make The Difference’ at our Staff Inservice Day. I found your presentation to be well organized, energetic and enlightening!” – *Upper Arlington Public Library System*
- ☆ “Your willingness to tailor your presentation to our needs was a great bonus.” – *Coshocton Public Library*
- ☆ “What fun we had the day you came! The entire staff enjoyed your presentation. I could tell by the way everyone was smiling and laughing – even the grouchy ones. The goals you put forth are high, however you had such a down to earth way of putting things that they seemed attainable.” – *Holmes County Public Library*

Schedule Marie as a speaker and/or trainer for your next event, meeting or staff in-service day.

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